



Métis Nation–Saskatchewan

Ministry of Health, Mental Health & Addictions

Métis Mental Wellness PROGRAM GUIDELINES



Purpose of the Guidelines

The Métis Mental Wellness Program Guidelines (Guidelines) describe how the Métis Nation–Saskatchewan (MN–S) Ministry of Health, Mental Health and Addictions administers the Métis Mental Wellness Program (MMWP). These Guidelines provide a frame of reference for equitable, transparent, and consistent decision-making in service delivery. These Guidelines support program staff by establishing standardized processes, defining program expectations, and promoting fair and culturally appropriate service delivery for Métis citizens and families.

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Program Introduction

1.0 Program Overview

- 1.1 The MN–S Ministry of Health, Mental Health and Addictions supports the delivery of the MMWP for MN–S citizens aged 13 and over.
- 1.2 The MMWP enhances the availability, accessibility, quality, and effectiveness of culturally responsive mental wellness supports for Métis citizens. The MMWP will coordinate referrals for MN–S citizens to mental wellness service providers and will provide MN–S citizens with financial support for such services by coordinating direct billing.
- 1.3 The MMWP supports eligible Métis citizens partaking in or requiring mental wellness services such as counselling and mental health assessments.
- 1.4 Service providers offering support under this program may include: registered social workers, Canadian certified counsellors, addictions counsellors, psychologists, psychotherapists and psychiatrists.
- 1.5 Citizens access the MMWP through an application-based process, which is available on the MN–S website and through Ma Faamii.
- 1.6 Once citizen eligibility is confirmed, citizens are connected to a Wellness Navigator, who will be the citizen's main point of contact. Wellness Navigators are responsible for supporting citizens throughout their program participation by:
 - supporting service navigation;
 - providing referrals to and coordinating with service providers tailored to the mental wellness needs of citizens;
 - coordinating direct billing for approved services;
 - reviewing citizen funding-allocation approval requests;
 - maintaining communication with citizens and service providers;
 - monitoring participation and citizen funding allocations;
 - supporting transitions between service providers;
 - providing information about community resources;
 - maintaining appropriate documentation of citizen and service provider contact information;
 - collecting, verifying, and organizing service provider credentials;
 - coordinating an up-to-date service provider and resource directory; and
 - documenting barriers expressed by citizens and escalating concerns appropriately.
- 1.7 Wellness Navigators are non-clinical supports and do not provide clinical advice, diagnosis, or treatment. Responsibility for all clinical decisions and care planning remains with the citizen's approved service provider.
- 1.8 The MMWP is a new program, and citizens who have accessed a similar MN–S program will need to apply to access services through the MMWP.

2.0 Scope

- 2.1 The MMWP will coordinate referrals for eligible MN–S citizens to mental wellness service providers and will provide financial support for such wellness services by organizing direct billing for approved eligible expenses within available program funding.
- 2.2 Eligible citizens aged 13 and over may access services through service providers selected by the program or may request services from a service provider of their choice, provided the service provider meets all program requirements.

- 2.3 The program will provide up to \$2,400.00 in direct billing supports per citizen, per program year for eligible services and expenses. Eligible services and expenses include: counselling services and mental health assessments.
- 2.4 These Guidelines apply to the program years 2026/2027 and 2027/2028, ending on March 31, 2028.

Program Requirements

3.0 Citizen Eligibility and Applications

- 3.1 The MMWP assesses program eligibility for MN-S citizens who meet program criteria and lack alternative financial means for accessing wellness supports.
- 3.2 Meeting eligibility requirements does not guarantee approval. All applications are subject to review and approvals are subject to available funding.
- 3.3 To be eligible for the MMWP, an applicant must:
- a. be a registered MN-S citizen or have submitted a MN-S citizenship application and be awaiting confirmation of registration, supported by a High Confidence letter from Registry;
 - b. not be of First Nation Status;
 - c. be 13 years of age or older
 - i. Citizens aged 13-15 (inclusive): A legal parent/guardian must apply and sign consent on behalf of the youth;
 - ii. Citizens aged 16 or over: The citizen must apply for the program themselves, with options on the consent form to share information with a parent/guardian if requested by the citizen;
 - d. have a total household income below \$150,000 annually
 - i. Income documentation may include one of the following:
 - 1. prior year Notice of Assessment;
 - 2. a recent pay stub (employment, EI statement, disability, etc.); or
 - 3. one (1) month complete bank statement;
 - e. maintain a permanent Saskatchewan residence;
 - f. provide proof that workplace, school, or student benefits have been accessed and any available coverage has been utilized first;
 - g. be willing to participate with a service provider through virtual or telephone services if in-person services are not available; and
 - h. demonstrate an inability to access other MN-S programs that are able to provide the needed services.
- 3.4 Applications for the MMWP are ongoing until program closure (March 31, 2028) subject to section 3.5 below.
- 3.5 The MMWP reserves the right to close or temporarily suspend application intake at any time when available program funding has been fully allocated, is projected to be fully allocated, or when program demand exceeds the available allocated funding amounts.
- 3.6 Citizens should receive an update regarding the status of their application within two (2) weeks of submission. Citizens should be informed as to whether their application was successful, unsuccessful, or whether they will be placed on a waitlist.

4.0 Special Eligibility Factors

- 4.1 Family members:** MN-S citizens may choose to access family or couples counselling as an eligible expense through the MMWP. Family members or partners of the MN-S citizen who are not MN-S citizens themselves may participate in these sessions (a) with the eligible citizen's consent and (b) only when the session supports the eligible citizen's wellness goals. Family or couples counselling sessions will be billed under the eligible citizen's acronym, and the funds used will count toward the citizen's program-year funding allocation.
- 4.2 Citizens Temporarily Living Outside Saskatchewan:** Citizens temporarily residing outside Saskatchewan for employment or educational purposes remain eligible for the MMWP provided they:
- maintain a permanent Saskatchewan residence; and
 - meet all other eligibility requirements.

5.0 Waitlist Management

- 5.1** When program demand exceeds available Wellness Navigator capacity or available funding, eligible applicants may be placed on a waitlist.
- 5.2** Applicants placed on the waitlist will be contacted by a Wellness Navigator as services become available.
- 5.3** Only eligible applicants may be placed on the waitlist.
- 5.4** Placement on the waitlist does not guarantee approval of a service provider or funding allocation.

6.0 Program Years and Important Dates

- 6.1** The MN-S Ministry of Health, Mental Health and Addictions has secured funding for the following fiscal years:
- 2026/2027; and
 - 2027/2028.
- 6.2** All staff, service providers, and citizens involved in the MMWP should review the following important dates.

Program Year: 2026/2027	
Program Start Date:	September 29, 2026
Program End Date:	March 31, 2027
Service Provider Invoice Submission Deadline	April 14, 2027 at 11:59 p.m. All invoices must have attendance dated on or before March 31, 2027.

Program Year: 2027/2028	
Program Start Date:	April 1, 2027
Program End Date:	March 31, 2028
Service Provider Invoice Submission Deadline	April 14, 2028 at 11:59 p.m. All invoices must have attendance dated on or before March 31, 2028.

6.3 Due to the short 2026/2027 program year, approved citizens will be automatically renewed as an “approved citizen” for the 2027/2028 program year. A new Service Agreement will be sent to the citizen’s provider for signature.

7.0 Funding Limits

- 7.1 Each approved citizen receives funding in an amount established by the MMWP for each year of the program they participate in (Program Participation Year).
- 7.2 Each approved citizen shall receive funding in the amount of \$2,400.00 per Program Participation Year. This funding:
- a. applies only to the current Program Participation Year;
 - b. cannot be transferred to future Program Participation Years; and
 - c. expires annually on March 31 at 11:59 p.m.
- 7.3 Wellness Navigators and service providers are jointly responsible for monitoring the services provided to approved citizens and staying up-to-date on available funds for approved citizens.
- 7.4 The annual funding allocation of \$2,400.00 per citizen per Program Participation Year may be revised annually based on available funding and program priorities.

8.0 Eligible Services and Expenses

- 8.1 Funding may be approved for services that support the mental health and wellness of eligible citizens, including:
- a. counselling services; and
 - b. mental health assessments
- 8.2 Eligible counselling services include, but are not limited to:
- a. individual counselling;
 - b. couples counselling;
 - c. family counselling;
 - d. addictions counselling;
 - e. psychiatry sessions
- 8.3 Mental health assessments are intended to support diagnosis, treatment planning, and recommendations for ongoing care. Eligible mental health assessments include, but are not limited to:
- a. ADHD assessments;
 - b. autism assessments;
 - c. psychoeducational assessments; and
 - d. comprehensive mental health assessments.
- 8.4 Approval for a mental health assessment is based on:
- a. a recommendation letter on official letterhead from a healthcare provider, educator, social worker, mental health provider, or MN–S learning support specialist;
 - b. a quote of the cost of services; and
 - c. The assessment date aligns within the citizen’s Program Participation Year.
- 8.5 The cost of an approved mental health assessment will be deducted from the citizen’s annual funding allocation for the relevant Program Participation Year. If the assessment cost is greater than the citizen’s remaining annual funding balance, the citizen may use all available program funds toward the assessment and will be responsible for paying the remaining balance to the assessment provider.

8.6 Citizens under the age of 22 will be directed to the Youth Wellness Program for coverage for mental health assessments before accessing funds through the MMWP.

8.7 Financial support for any service or assessment is at the sole discretion of MN-S.

9.0 Ineligible Services and Expenses

9.1 The following services and expenses are not eligible for funding under the MMWP:

- a. speech therapy;
- b. occupational therapy;
- c. physical therapy;
- d. massage therapy;
- e. tutoring;
- f. private residential treatment centers;
- g. gym memberships;
- h. personal therapy animals;
- i. ketamine therapy;
- j. prescription drugs;
- k. SAD lamps;
- l. electronic devices (including laptops);
- m. professional or educational training and certifications; and
- n. any service not approved in advance by a Wellness Navigator.

9.2 The MMWP does not provide emergency response, crisis intervention, medical treatment, medication coverage, legal or forensic assessments, custody-related assessments, or services outside the service provider's approved professional scope of practice.

9.3 Where residential treatment, detoxification, or intensive addiction services are required, citizens will be referred to publicly funded services, including but not limited to the Saskatchewan Health Authority (SHA) or Métis Addictions Council of Saskatchewan Inc. (MACSI), based on clinical need and geographic location.

10.0 Service Rates

10.1 The MMWP has established the following direct billing rates for approved services:

Approved Service Provider	Approved Fee	Per Time-Frame
Registered Social Workers	Up to \$200.00	60 minutes
Canadian Certified Counsellors	Up to \$200.00	60 minutes
Addictions Counsellors	Up to \$200.00	60 minutes
Psychotherapists	Up to \$200.00	60 minutes
Psychologists	Up to \$235.00	60 minutes
Psychiatrist	Up to \$235.00	60 minutes

- 10.2** The eligible rates for reimbursement for mental health assessments will be approved at the discretion of MN–S, having considered the approved service rates in section 10.1.
- 10.3** The service rates in section 10.1 may be reviewed annually based on:
- a. available program funding;
 - b. professional fee recommendations; and
 - c. changes in service delivery costs.
- 10.4** MN–S may adjust the approved service rates once during each program year when required, usually in the month of January.
- 10.5** Service providers and citizens are encouraged to consider the impact of service rates on the number of sessions available within the citizen’s annual funding allocation when choosing to begin service.

11.0 Citizen Responsibilities

General

- 11.1** Participation in the MMWP is voluntary, and citizens may choose to withdraw from the program at any time.
- 11.2** Citizens enrolled in the MMWP are encouraged to participate with service providers and keep in contact with their Wellness Navigators.
- 11.3** Citizens enrolled in the MMWP are responsible for:
- a. providing accurate and complete information during intake;
 - b. providing and maintaining up-to-date contact information;
 - c. working with their service provider to schedule appointments;
 - d. attending and participating in their appointments;
 - e. moving appointments to a virtual or phone session if they can no longer attend in person;
 - f. cancelling appointments with their service provider in alignment with the service provider’s cancellation policy;
 - g. paying for late cancellation fees charged by service providers;
 - h. paying for missed appointments if one (1) missed appointment has already been paid by the MMWP for that citizen-service provider match in that program year (see 12.0 Attendance and Missed Appointments);
 - i. informing their Wellness Navigator of changes that may affect their eligibility or participation in the MMWP; and
 - j. advising their Wellness Navigator if services are no longer required through the MMWP.

Communication

- 11.4** Citizens are responsible for communicating with their Wellness Navigators and service providers to facilitate effective collaboration and ongoing participation in the program, and all interactions are expected to be conducted respectfully. Effective communication between citizens, service providers, and Wellness Navigators is essential to successful service delivery and positive treatment outcomes. MN–S is committed to fostering safe, respectful, and culturally responsive interactions. Behaviour that is abusive, threatening, discriminatory, or harassing undermines this commitment and will not be tolerated. Such behaviour may result in restrictions on communication, suspension of services, or dismissal from the program.
- 11.5** Wellness Navigators may contact citizens periodically throughout the program year to:
- a. confirm ongoing participation;
 - b. address barriers to accessing services;
 - c. assist with referrals or coordination of service delivery; and
 - d. discuss continuation of services into the following program year.

12.0 Attendance and Missed Appointments

- 12.1 Regular attendance supports continuity of care and effective use of program funding.
- 12.2 The MMWP will not reimburse late cancellation fees charged by service providers.
- 12.3 The MMWP will cover the cost of one (1) missed appointment, per citizen-service provider match, per Program Participation Year, where billed by an approved service provider. Service providers and citizens should notify the assigned Wellness Navigator as soon as an appointment is missed.
- 12.4 Any additional missed appointment fees are the responsibility of the citizen unless otherwise approved by the Wellness Navigator due to exceptional circumstances.
- 12.5 At intake or following the first missed session, the service provider may request that the citizen provide an alternate method of payment before scheduling additional sessions.
- 12.6 Three (3) consecutive missed appointments without communication may result in closure of the citizen's file following review by the Wellness Navigator.

13.0 Service Provider Eligibility

- 13.1 The MMWP recognizes the importance of citizen choice in establishing a therapeutic relationship. Citizens may either request a service provider of their choice or have MN–S find a suitable service provider for the citizen.
- 13.2 The MMWP works with a network of pre-approved service providers to provide approved mental wellness services to eligible Métis citizens.
- 13.3 To be eligible to provide services through the MMWP, service providers must:
 - a. hold an active professional license to practice in Saskatchewan and provide proof of same to MN–S;
 - b. complete a criminal record check;
 - c. complete a vulnerable sector check;
 - d. maintain current professional liability insurance and provide proof of same to MN–S;
 - e. provide services within their scope of practice;
 - f. maintain ethical and professional standards established by their regulatory body;
 - g. agree to the MN–S Direct-Billing Guidelines;
 - h. complete the MN–S Electronic Funds Transfer (EFT) form and provide MN–S a void cheque;
 - i. sign a Service Agreement with MN–S; and
 - j. and be vetted and approved by a Wellness Navigator.
- 13.4 Service providers will be exempt from requirements (b) and (c) in section 13.3 if they have already completed a criminal record check and vulnerable sector check as part of their licensing or registration requirements under their applicable regulatory bodies.
- 13.5 Service providers may include, but are not limited to:
 - a. Registered Social Workers;
 - b. Canadian Certified Counsellors;
 - c. Addictions Counsellors;
 - d. Psychologists;
 - e. Psychotherapists;
 - f. Psychiatrists; and
- 13.6 Updated documentation (registration, insurance, and/or criminal record check with vulnerable sector) must be provided annually.

- 13.7 Service providers are responsible for ensuring all required documentation remains up-to-date. Failure to provide updated documentation may result in delayed payment or temporary suspension of funded services.
- 13.8 MN-S assumes no responsibility for payment of services rendered while any required registration, insurance, or documentation is expired, lapsed, suspended, or otherwise invalid.
- 13.9 If a citizen-requested service provider does not meet the eligibility requirements, the Wellness Navigator will assist in identifying an alternate approved service provider.

14.0 Transfer Between Service Providers

- 14.1 Citizens may request to transfer to another approved service provider during their participation in the program.
- 14.2 When a transfer occurs:
 - a. previously approved services remain part of the citizen's annual funding allocation;
 - b. the cost of completed services will be deducted from the remaining available funding; and
 - c. the new service provider must meet all requirements of the MMWP before providing services.
- 14.3 The Wellness Navigator will assist with coordinating the transition between service providers to minimize disruption to care.

15.0 End of Services

- 15.1 Service providers must notify the Wellness Navigator when:
 - a. treatment has concluded;
 - b. the citizen no longer requires services;
 - c. the citizen is no longer eligible for the MMWP;
 - d. the citizen has failed to communicate with their service provider or Wellness Navigator in six (6) months;
 - e. the service provider is unable to continue providing services;
 - f. a service provider transfer is required; or
 - g. the citizen decides to withdraw from the MMWP.
- 15.2 If the citizen and service provider end services before the program year ends or without utilizing the citizen's full funding allocation, the service provider will be required to sign an Early Closure of Services form.

16.0 Payment of Services

- 16.1 Direct billing between MN-S and service providers will be arranged to reduce financial barriers for citizens.
- 16.2 Approved service providers are responsible for submitting accurate invoices for completed services to **wellnessbilling@mns.ca**.
- 16.3 Invoices must include:
 - a. citizen acronym in accordance with section 18.0 below;
 - b. invoice number;
 - c. date of service;
 - d. type of service provided;
 - e. duration of service;
 - f. fee charged; and
 - g. service provider and/or agency information.

16.4 Invoices must only include services that have been approved through the MMWP and have been completed within the program year.

16.5 Service providers must submit invoices to MN-S by the last day of each month.

Electronic Fund Transfer (EFT) Payments

16.6 The preferred payment method for service provider reimbursement is Electronic Fund Transfer (EFT).

16.7 The name on the EFT documentation must match the name associated with the service provider or agency providing services.

16.8 Payment processing may take up to thirty (30) days following receipt of complete documentation.

Billing Deadlines

16.9 All services completed within a program year must be invoiced within the established submission deadline specified in the tables in section 6.2 above.

16.10 Invoices received after the deadline will not be eligible for payment.

Program Administration

17.0 Privacy and Confidentiality

17.1 MN-S is committed to protecting the privacy and confidentiality of all citizens participating in the MMWP.

17.2 Personal information will be treated as confidential information and will be collected, used, stored, and disclosed only as required for program administration and in accordance with the applicable legislation.

17.3 Personal information will not be shared with external organizations or service providers without the citizen's informed consent, except where disclosure is required or permitted by law.

17.4 Program records will be retained and accessed only in accordance with the applicable legislation, MN-S records-management requirements, and professional standards.

17.5 Citizens or their parents/guardians, if applicable, will be asked to sign consent forms when information must be shared to coordinate services with approved service providers or partner organizations.

17.6 If a citizen would like their family member to coordinate services on their behalf due to a medical condition or disability, the citizen must provide informed verbal or written consent to the Wellness Navigator and must specify the name of the individual being given consent and their relationship to the citizen.

18.0 Citizen Acronyms

18.1 Citizens will be assigned an acronym to protect their identity in all written communications, including emails, between MN-S and service providers and for billing purposes.

18.2 Citizen acronyms will be assigned by the Wellness Navigator and located on the Service Agreement.

18.3 Acronyms will be created using:

- a. the first letter of the program name (M for Métis Mental Wellness Program);
- b. a dash;
- c. the first two letters of the citizen's first name;
- d. the first two letters of the citizen's last name; and
- e. the first three letters of the city or town listed on the citizen's intake form.

For example, Ronald Markus from Saskatoon may be assigned the acronym M-ROMASAS.

- 18.4 If the citizen's acronym is already utilized, the citizen will be given a number on the end of the acronym. For example, acronyms may appear as M-ROMASAS, M-ROMASAS1, M-ROMASAS2, and so on.
- 18.5 Service providers should become familiar with the acronym as it will be used as the citizen's program identifier until program closure.
- 18.6 Service providers are expected to use the citizen's acronym in all program-related communication and invoicing.

19.0 Duty to Report

- 19.1 Wellness Navigators have a duty to report any suspicion of child abuse and neglect if disclosed to them.
- 19.2 Abuse and neglect refer to circumstances that may be harmful to a child's physical, emotional, or psychological health, including:
 - a. Physical abuse: any action, including discipline, causing injury to the child's body;
 - b. Sexual abuse: any action involving a child in sexual exploitation or sexual activity, including touching, exposure, or using a child in the making of/or viewing pornography;
 - c. Emotional maltreatment: expecting a child to be able to do things they cannot do, embarrassing or insulting a child, making hurtful comments about a child's appearance, intelligence, size, ability, etc.;
 - d. Neglect: failing to provide a child with enough food, proper clothing, shelter, health care, or supervision; and
 - e. Domestic violence: exposing a child to a pattern of abusive behavior or threats of abusive behavior by one caregiver against another (e.g., hitting, kicking, restraining, slapping, throwing objects, intimidation, stalking, etc.).
- 19.3 Wellness Navigators are required to comply with applicable child protection legislation. If information is disclosed that gives reasonable grounds to believe a child is or may be in need of protection due to abuse or neglect, the Wellness Navigator must ask the citizen whether the concern has been reported to the Saskatchewan Ministry of Social Services. Where the disclosed information has not been reported, the Wellness Navigator has a legal duty to make a report to the appropriate child protection authority. Individuals who make a report in good faith are protected under legislation.

20.0 Program Forms

- 20.1 Before services begin, the following required program documentation must be completed:
 - a. Consent form, to be completed by the citizen or their parent/guardian; and
 - b. Service Agreement, to be completed by the service provider.

Consent Form

- 20.2 The consent form must confirm:
 - a. the citizen or their parent/guardian authorizes MN-S to collect, use, store, and disclose the citizen's personal information for the purposes of coordinating services with service providers;
 - b. whether the citizen's parent/guardian may be contacted on the citizen's behalf in relation to the MMWP;
 - c. whether consent was provided verbally or in writing; and
 - d. the date of the consent form.
- 20.3 If the citizen applying for the MMWP is under the age of 16, the consent form must be completed by a parent/guardian of the citizen.
- 20.4 If the citizen applying for the MMWP is 16 years old or over, the consent form must be completed by the citizen.
- 20.5 Youth who turn 16 during the program year will be contacted by their Wellness Navigator within thirty (30) days after they turn 16-years-old to renew their consent for services and confirm any authorized contact person, such as a parent, guardian, counsellor, or other approved support.

Service Agreement

20.6 The Service Agreement identifies:

- a. citizen information, including the citizen acronym;
- b. service provider information;
- c. agency information (where applicable);
- d. approved service type;
- e. approved service rate in accordance with section 10.0 of these Guidelines;
- f. the term (duration) of the agreement;
- g. signatures; and
- h. date of agreement.

20.7 Service Agreements become null and void on the last day of each program year, meaning a new Service Agreement must be signed each program year.

20.8 When citizens are auto-renewed for the second program year (2027/2028), a new Service Agreement must be sent to the service provider for signature, specifying the new term (duration) of the agreement.

20.9 Service providers cannot submit invoices for sessions until a Service Agreement with a term that includes the date of the session has been signed by MN–S.

Early Closure of Services Form

20.10 In cases where service supports are to be closed before the program year ends or without utilizing the citizen's full funding allocation for the program year, an Early Closure of Services Form must be sent to the service provider for signature.

20.11 Circumstances that may give rise to early closure of services may include, but are not limited to the following:

- a. treatment has concluded;
- b. the citizen no longer requires services;
- c. the citizen is no longer eligible for the MMWP;
- d. the citizen has failed to communicate with their service provider or Wellness Navigator in six (6) months;
- e. service provider is unable to continue providing services;
- f. a service provider transfer is required; or
- g. the citizen decides to withdraw from the MMWP.

20.12 An Early Closure of Services Form is not required when citizens have used all of the approved funds for their Program Participation Year.

20.13 An Early Closure of Services form terminates the Service Agreement with the applicable service provider, but it does not terminate the citizen's enrollment in the MMWP.

21.0 Complaints

- 21.1 Citizens may raise complaints about service experience, communication, service provider conduct, or program administration by contacting their Wellness Navigator.
- 21.2 In cases where a citizen is not comfortable contacting their Wellness Navigator, citizens may submit a complaint by emailing the Director of the Ministry of Health, Mental Health and Addictions at **dir.health@mns.ca** and should include:
- a. their name and contact information;
 - b. details of the complaint, including the time and date on which the issue occurred; and
 - c. confirmation of whether the Wellness Navigator has been informed or contacted about the complaint.
- 21.3 MN-S will review complaints as soon as possible.

22.0 Program Decisions

- 22.1 Program decisions are guided by:
- a. eligibility requirements;
 - b. available funding;
 - c. clinical recommendations;
 - d. program priorities; and
 - e. equitable access considerations.
- 22.2 Where requests from citizens or service providers fall outside these Guidelines, decisions will be reviewed by the Director of Health, Mental Health and Addictions.
- 22.3 All program decisions must be documented and communicated to the affected parties in order to support consistency, accountability, and transparency in service delivery.

23.0 Compliance and Authority

- 23.1 MN-S will review these Guidelines every two (2) years, or earlier if needed.
- 23.2 Any updates, changes, revisions, or additions to these Guidelines will follow MN-S approval procedures.
- 23.3 These Guidelines may change without notice to citizens enrolled in the program.
- 23.4 Discretionary approvals granted under these Guidelines do not set a precedent. MN-S may adjust or discontinue discretionary approvals based on eligibility, review, prioritization, and available resources.



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